

Role Profile

Job Title:	LGV Driver Operative – Street Cleansing
Location:	Oakleigh Road Depot
Department:	Street Scene
Directorate:	Environment
Grade:	
Type of Working:	On site working
Reports to:	Streets Supervisor

1. Job Purpose:

To assist in the delivery of a high-quality cleansing service throughout the borough; in accordance with the Council's policies and service specification.

The Operative will work either individually or as a member of a team where they will supervise a small team of cleansing operatives.

To drive and be responsible for the operation and safe use of service vehicles or any ancillary equipment associated with the provision of the street cleansing service.

2. Key accountabilities:

Role Specific Responsibilities

- Carry out street cleansing duties including the removal and collection of dirt, weeds, leaves, dog excreta, glass, litter and refuse.
- Investigate fly-tipping and dumping, record details of findings, report in writing and orally to Enforcement Officers/Supervisors and undertake or organise removal.
- Empty and service litter bins.
- Safely operate, maintain and legally drive LGV and non-LGV specialist sweeping and washing equipment, including truck-mounted sweepers, compact mechanical sweepers, grab lorries and town centre mechanical washers.
- Maintain competent knowledge and understanding of EU and Domestic Driver Hours Regulations.
- Maintain competent understanding of the correct use and operation of Digital Tachograph Cards and Driver Hours Books together with associated compliance procedures.
- Operate street cleansing equipment safely and in accordance with safe working procedures.
- Be responsible for the cleanliness of vehicles and equipment, including vehicle cabs.
- Carry out vehicle and equipment checks at the start and end of each shift and complete defect reporting procedures.
- Report environmental defects including vandalism, potholes, broken footpaths and damaged or defective street furniture.
- Monitor and report cleanliness conditions and record standards of work carried out.
- Ensure allocated tasks are correctly completed, including work record sheets, timesheets and administrative records.

Team Leadership and Management

- Work as a lone worker where required.
- Instruct and direct a small team of cleansing operatives.
- Promote good industrial relations and collaborative working.
- Work effectively with team members and promote a team-working approach.
- Ensure the safety of colleagues and members of the public at all times.
- Ensure paperwork is completed correctly and returned to Supervisors.
- Inform the Supervisor of any incident or accident.

2. Financial and Asset Responsibilities:

Ensure vehicles and specialist equipment are maintained in a clean and serviceable condition.
Report defects promptly.

Undertake daily maintenance and operational checks relating to vehicles, plant and equipment.

Ensure correct and consistent use of operational safety tools and systems, including reversing assistant procedures, cameras and in-cab systems where fitted.

Ensure the security and appropriate use of hand tools, equipment and machinery.

Ensure supplies, materials, equipment, tools and refuse sacks are not misused or misappropriated.

Ensure the security of any mobile phone issued.

3. Health and Safety Responsibilities:

As an employee of the London Borough of Barnet, you are required to:

- Team Leadership and Management
- Work as a lone worker where required.
- Instruct and direct a small team of cleansing operatives.
- Promote good industrial relations and collaborative working.
- Work effectively with team members and promote a team-working approach.
- Ensure the safety of colleagues and members of the public at all times.
- Ensure paperwork is completed correctly and returned to Supervisors.
- Inform the Supervisor of any incident or accident.

4. Other Responsibilities

- Inform the immediate Supervisor of any problems.
- Ensure no unauthorised works or collections of unauthorised waste are carried out.
- Ensure no unauthorised use of Council vehicles or equipment.
- Work under the instruction of the Supervisor and complete assigned tasks to a high standard.
- Maintain high standards of customer care and professionalism.
- Be willing to undertake training relating to driving vehicles, including additional licence entitlements and trailer operation.
- Adapt to changing demands, priorities, technologies and operational requirements.

5. Promotion of Corporate Values

To ensure that customer care is maintained to the agreed standards according to the council's values. To ensure that a high level of confidentiality is maintained in all aspects of work. Our values:

Caring / **L**earning to Improve / **I**nclusive / **C**ollaboration

6. Flexibility

In order to deliver the service effectively, a degree of flexibility is needed and the post-holder may be required to perform work not specifically referred to above. Such duties, however, will fall within the scope of the post, at the appropriate grade.

7. The Council's Commitment to Equality

To deliver the council's commitment to equality of opportunity in the provision of services. All staff are expected to promote equality in the workplace and in the services the council delivers.

PERSON SPECIFICATION

Job Title	LGV Driver Operative – Street Cleansing
Location:	Oakleigh Road depot
Department:	Street Scene
Directorate:	Customer & Place
Grade:	
Type of Working	On site working
Reports to:	Street Scene supervisor

Criteria	Essential/Desirable	Assessed by:
Professional Membership/Qualification		
Current and valid full UK driving license	Essential	Application
Full and clean UK LGV driving licence and relevant CPC qualification	Essential	Application
Mechanical Sweeper Operator Training up to 33 ton	Essential	Application
Manufacturers competency training relevant to vehicles and equipment	Essential	Application
Experience & Knowledge		
An excellent knowledge of the borough of Barnet	Essential	Interview
Experience of working in a Cleansing Operational Team	Essential	Interview
A sound understanding of Health & Safety at Work Act 1974	Essential	Interview
Ability to carry out all duties in accordance with safety procedures, ensuring personal safety, and safety of others.	Essential	Interview

The ability to walk 10-12 miles a day and be able to lift bulky rubbish	Essential	Interview
Skill & Ability		
Work flexibly across various locations	Essential	Interview
Ability to influence remote workers to make changes to work practice to achieve positive outcome	Essential	Interview
Ability to prioritise work loads	Essential	Interview
Ability to communicate clearly, concisely both verbally and in writing	Essential	Application/Interview
Values & Behaviours		
Caring		
Integrity- I work with candidates and colleagues in a way that builds trust.	Essential	Application/Interview
Empathy- I say "thank you" and "well done" where appropriate, and take time to 'check in' to see if the people I work with are ok	Desirable	Application/Interview
Support- I support my colleagues to deliver excellent services. I focus on resolving any issues and capturing lessons learnt	Essential	Application/Interview
Learning to Improve		
Agile-I am fully empowered to act within the scope of my role	Desirable	Application/Interview
Growth Mindset- I take responsibility for my own personal development, growth and learning and support others with their learning and development where I can	Desirable	Application/Interview
Inclusive		
Personal Responsibility- I am curious about what is important to others around diversity. I reflect and act upon this curiosity to improve my own understanding	Desirable	Application/Interview
Champion Diversity- I recognise the advantages and importance of equality, diversity and inclusion in delivering outcomes for residents, and take an active role to ensure they are implemented and integrated in everything I do.	Essential	Application/Interview
Collaborative		
One Team- I actively and purposefully build my network of relationships with people across the Council and with partners. I proactively seek feedback and evidence as a	Desirable	Application/Interview

Caring for **people**, our **places** and the **planet**

way of learning from and improving the way I work with others		
Accountable- I accept responsibility for my own actions and decisions, and demonstrate commitment to ensuring these align to what is best for Barnet	Essential	Application/Interview
Outcomes Focused- I adapt my way of working to best suit the outcome we are trying to achieve within the scope of my role and professional standards	Desirable	Application/Interview