

Role Profile

Job Title:	Cleansing Operative – Street Cleansing
Location:	Oakleigh Road Depot
Department:	Street Scene
Directorate:	Environment
Grade:	
Type of Working:	On site working
Reports to:	Streets Supervisor

1. Job Purpose:

To assist in the delivery of a high quality cleansing service throughout the borough in accordance with the Council's policies and service specification.

The Operative will work either individually or as a member of a team and be responsible for the use of service vehicles or any ancillary equipment associated with the provision of the street cleansing service.

2. Key accountabilities:***Role Specific Responsibilities***

- Carry out street cleansing duties including the removal and collection of dirt, weeds, leaves, dog excreta, glass, litter and refuse.
- Investigate fly-tipping and dumping, record details of findings, report in writing and orally to Enforcement Officers/Supervisors and undertake or organise removal.
- Empty and service litter bins.
- Remove fly-posting and smaller areas of graffiti, recording all incidents, and report larger areas to the Supervisor.
- Operate street cleansing equipment safely and in accordance with safe working procedures.
- Act clearly and responsibly as a reversing assistant when a vehicle is manoeuvring or reversing.
- Be responsible for the cleanliness of vehicles, including the cab, and ensure unauthorised works are not undertaken.
- Report environmental defects including vandalism, potholes, broken footpaths and damaged or defective street furniture.
- Monitor and report on cleanliness conditions and record standards of work carried out.
- Ensure allocated tasks are correctly completed, including work record sheets, time sheets and other administrative tasks.

Team Leadership and Management

- Work as a lone worker where required.
- Be self-motivated and contribute to positive industrial relations and collaborative working.
- Work with other team members and promote a team-working approach.

- Ensure the safety of colleagues and the general public at all times.
- Inform the Supervisor of any incident or accident.

2. Financial and Asset Responsibilities:

- Undertake daily maintenance and operational checks relating to plant and equipment.
- Ensure the security and appropriate use of hand tools, equipment and machinery issued.
- Ensure refuse sacks are not misused or misappropriated.
- Ensure the security of any mobile phone issued.

3. Health and Safety Responsibilities:

As an employee of the London Borough of Barnet, you are required to:

- Ensure Personal Protective Equipment (PPE) is worn, cleaned and maintained.
- Support safe and efficient delivery of service through high standards of health and safety.
- Comply with safe working methodologies, equipment use and material handling procedures.
- Reduce risk through safe working practices.

4. Other Responsibilities

- Inform the immediate Supervisor of any problems.
- Ensure no unauthorised works are carried out.
- Work under the instruction of the Supervisor and complete daily tasks to a high standard.
- Maintain a high degree of customer care and professionalism.
- Adapt to changing demands, priorities and operational needs to deliver a high-performing service.

5. Promotion of Corporate Values

To ensure that customer care is maintained to the agreed standards according to the council's values. To ensure that a high level of confidentiality is maintained in all aspects of work. Our values:

Caring / **L**earning to Improve / **I**nclusive / **C**ollaboration

6. Flexibility

In order to deliver the service effectively, a degree of flexibility is needed and the post-holder may be required to perform work not specifically referred to above. Such duties, however, will fall within the scope of the post, at the appropriate grade.

7. The Council's Commitment to Equality

To deliver the council's commitment to equality of opportunity in the provision of services. All staff are expected to promote equality in the workplace and in the services the council delivers.

PERSON SPECIFICATION

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Grade:	
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Reports to:	Street Scene supervisor

Criteria	Essential/Desirable	Assessed by:
Experience & Knowledge		
A good knowledge of the borough of Barnet	Essential	Interview
A sound understanding of Health & Safety at Work Act 1974	Essential	Interview
Ability to carry out all duties in accordance with safety procedures, ensuring personal safety, and safety of others.	Essential	Interview
The ability to walk 10-12 miles a day and be able to lift bulky rubbish	Essential	Interview
Ability to lift bulky rubbish	Essential	Interview
Skill & Ability		
Work flexibly across various locations	Essential	Interview
Ability to influence remote workers to make changes to work practice to achieve positive outcome	Essential	Interview
Ability to prioritise work loads	Essential	Interview
Ability to communicate clearly, concisely both verbally and in writing	Essential	Application/Interview
Values & Behaviours		
Caring		
Integrity- I work with candidates and colleagues in a way that builds trust.	Essential	Application/Interview
Empathy- I say "thank you" and "well done" where appropriate, and take time to 'check in' to see if the people I work with are ok	Desirable	Application/Interview
Support- I support my colleagues to deliver excellent services. I focus on resolving any issues and capturing lessons learnt	Essential	Application/Interview
Learning to Improve		

Agile- I am fully empowered to act within the scope of my role	Desirable	Application/Interview
Growth Mindset- I take responsibility for my own personal development, growth and learning and support others with their learning and development where I can	Desirable	Application/Interview
Inclusive		
Personal Responsibility- I am curious about what is important to others around diversity. I reflect and act upon this curiosity to improve my own understanding	Desirable	Application/Interview
Champion Diversity- I recognise the advantages and importance of equality, diversity and inclusion in delivering outcomes for residents, and take an active role to ensure they are implemented and integrated in everything I do.	Essential	Application/Interview
Collaborative		
One Team- I actively and purposefully build my network of relationships with people across the Council and with partners. I proactively seek feedback and evidence as a way of learning from and improving the way I work with others	Desirable	Application/Interview
Accountable- I accept responsibility for my own actions and decisions, and demonstrate commitment to ensuring these align to what is best for Barnet	Essential	Application/Interview
Outcomes Focused- I adapt my way of working to best suit the outcome we are trying to achieve within the scope of my role and professional standards	Desirable	Application/Interview